



Manage your child(s) lunch account online!

Create a new account

1. Go to <https://portland.familyportal.cloud/>
2. Click on register.
3. Enter your email address as your username, click next.
4. Review and accept the terms of use and privacy policy, click accept.
5. You will receive a message to check your email for further instructions, click ok.
6. An email from Portland Public Schools on Family Portal will be sent to you.
7. Click on the provided link and you will be directed to the family portal activation page.
8. Enter your first and last name and a passphrase, click submit.
9. Add person to your account.
10. Enter the student's ID number

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11. Enter the student's name and birthdate, click submit.
 12. To add additional students, click the add person button.

Make a Deposit

1. Go to <https://portland.familyportal.cloud/>
2. Enter your username and passphrase and click on submit.
3. A list of all your children will be displayed with their current balances.
4. Tap on the deposit button.
5. Enter the amounts for each child. Click on the checkout button.
6. Your payment options will be displayed.
7. Provide your payment information and click on pay.

Customer Options

1. Go to <https://portland.familyportal.cloud/>
2. Enter your username and passphrase and click on submit.
3. A list of all your children will be displayed with their current balances.
4. Click on an individual's name to view history, apply parental settings, or transfer money from one child to another.
5. Click on benefits on your account page to apply for free and reduced lunch.

Tutorials

1. Go to <https://portland.familyportal.cloud/>
2. Click on tutorials for setting up a new account, making a deposit, and customer options.